



# Birthday Party Packages

## INCLUDED WITH BOTH PARTY PACKAGES:

- **All-day entry into the waterpark for package guests**
- **FREE** T-shirt and **FREE** post card invitations
- Reserved time in an air conditioned room to celebrate with food and cake
- Unlimited chips and fountain drinks during the reserved party room time
- Balloon centerpieces and table settings provided
- Party attendant available to assist with party during your reserved room time

<b>SILVER PARTY PACKAGE INCLUDES</b>	<b>GOLD PARTY PACKAGE INCLUDES</b>
1 hour in a party room	1.5 hours in a party room
Includes 20 wristbands: (combined adults/children)	Includes 30 wristbands: (combined adults/children)
Unlimited chips and fountain drinks	Unlimited chips and fountain drinks
<b>COST: \$372 plus tax</b>	<b>COST: \$583 plus tax</b>

- **More guests than expected?**

**Additional wristbands may be purchased the day of your party:**

**\$12.00+tax per child and \$16.00+tax per adult**

- **Ice Cream Bar & ICEE Vouchers can be purchased for guests at this 30% discounted price:**  
**\$2.45+tax per Ice Cream Bar Voucher / \$2.80+tax per ICEE Voucher**

**Call us at 561-629-8840 for more information  
and to make your reservation (first come, first serve)!**



Palm Beach County  
Board of County  
Commissioners





# 2023 Coconut Cove Waterpark Birthday Party Rules

## Admission:

- All guests one year of age and older must have a wristband to enter the waterpark.
- Children under the age of one are admitted free of charge.
- The party host is responsible for distributing wristbands.
- The waterpark **cannot** hold wristbands, credit cards, or take “tallies” for a party.
- Party wristbands can only be used on the day of the party.
- Party guests may spend the entire day at the park regardless of the party time.
- Additional wristbands may be purchased the day of your party at the general admission price.
- Unused wristbands cannot be exchanged for a refund or a complimentary pass.

## Party Rooms:

- Party rooms are reserved for a designated time slot.
  - 1 hour for the Silver Package or 1 ½ hours for the Gold Package.
  - Room times cannot be extended due to the high volume of booked parties.
  - The party room must be vacated at the end of your scheduled room time.
- A party attendant will be available to assist with your party during your room time.
- Balloons centerpieces and table settings will be provided in the party room.
  - Glitter, confetti, silly string, and piñatas are prohibited.
  - The use of food warmers (Sterno or electrical) are prohibited.

## Food/Drinks:

- Unlimited fountain drinks and chips will be available for all guests while in the party room.
- ICEE and/or Ice Cream Bar vouchers may be purchased at the discounted rate.
- The host is responsible for providing the birthday cake, candles, and something to light the candles with. The waterpark will provide storage for regular cakes and limited space for ice cream cakes. **Any cakes remaining after the waterpark closes will be discarded.**
- Party guests may bring in additional food and drinks. However, due to limited storage space, the waterpark will not be able to accommodate excessive amounts of food. **Any food remaining after the waterpark closes will be discarded.**
- All party food should be consumed inside the party room during the designated party room time with the exception of ICEEs and Ice Cream Bars.

**Gifts:** Due to the high volume of parties and limited storage space, the waterpark staff cannot store any gifts.



# **2023 Waterpark Birthday Party Inclement Weather Policy**

**IN THE EVENT OF INCLEMENT WEATHER, THE WATERPARK MAY TEMPORARILY CLOSE OR CLOSE FOR THE DAY DEPENDING UPON THE SEVERITY OF THE WEATHER.**

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## ***~TEMPORARY WATERPARK CLOSURE~***

**If the waterpark TEMPORARILY closes on the day of your birthday party:**

- Everyone must exit the water and wait under the provided shelter until the park reopens. Reserved party room times will continue as scheduled during a temporary closing. Once the park reopens, guests will be able to go re-enter into the waterpark.
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## ***~WATERPARK CLOSED FOR THE DAY~***

*\*Once the waterpark closes down for the day due to current weather conditions, it will not reopen even if the weather conditions improve.\**

**If the waterpark closes for the day BEFORE your reserved party room time starts you may choose to:**

- Reschedule the party (based upon availability).

**OR**

- Have the party during your reserved party room time and receive a complimentary pass for each of your party package wristbands.

**If the waterpark closes for the day DURING or AFTER your reserved party room time:**

- The party will continue for the remainder of your reserved party room time. Once completed, you will receive a complimentary pass for each your party package wristbands.



# **2023 Coconut Cove Waterpark Birthday Party Package FAQ's**

## **Arrival & Admission Questions/Answers:**

**Q: Can I cancel my party and receive a refund?**

**A:** *No, all sales are final. However, if there is availability, a party can be rescheduled.*

**Q: What should I do when I arrive at the waterpark on the day of our scheduled party?**

**A:** *Go to the check-in window inside the lobby. A staff member will call your party attendant to assist you with any items you brought for your party room time.*

**Q: Are we allowed to arrive at the waterpark with our guests when the park opens, even if our party is scheduled in the afternoon?**

**A:** *Yes, party guests are encouraged to spend the entire day at the waterpark regardless of the party room time. Guests will not be admitted into the waterpark without a wristband, so plan to arrive before them.*

**Q: How do I distribute wristbands to my party guests as they arrive?**

**A:** *Birthday party hosts must distribute wristbands in the admissions area as their guests arrive. Waterpark staff members cannot distribute wristbands. Once the majority of guests have arrived, if you would like to enter into the waterpark, the admissions cashiers will call your name over the loudspeaker when the remaining guests arrive so you can bring up their bands.*

**Q: How do I pay for additional guests that were not included in the party package purchased?**

**A:** *Additional guests can be paid for at the check-in window in the lobby or at any admissions window on the day of your party.*

**Q: How much will I have to pay for an additional child (3-11 years old)?**

**A:** *You will pay \$12.00+tax (regular admission price) for each additional child.*

**Q: How much will I have to pay for an additional adult (12 years & older)?**

**A:** *You will pay \$16.00+tax (regular admission price) for each additional adult.*

**Q: May party guests leave the park and return the same day?**

**A:** *Yes, party guests may leave and return as long as they keep their wristband on for re-entry.*

**Q: Will my party room time be extended if I arrive late?**

**A:** *No, due to the high volume of parties reserved, the scheduled room times must be followed.*

## **Party Room Questions/Answers:**

**Q: Do I need to bring in cups, plates, napkins, tablecloths, and plastic silverware?**

**A:** *No, basic cups, plates, napkins, tablecloths, and plastic silverware will be provided during your party room time.*

**Q: What types of additional decorations may I bring?**

**A:** *Party hosts may bring in their own tablecloths, table decorations, and extra balloons. Please bring any additional decorations to the waterpark no later than the Friday prior to your scheduled party. You will have 15 minutes prior to your party room time to set-up any additional decorations or items.*

**Q: Does the waterpark provide storage for birthday cakes and gifts?**

**A:** *The waterpark will store your cake, but due to the high volume of parties, we cannot store gifts.*

**Q: May I bring in any additional food besides a birthday cake?**

**A:** *Yes, party guests may bring in additional food and drinks. Food and drinks (including cake) should be consumed in the party room during your scheduled time.*

**Q: Within what time frame during the reserved party room time will the food be served?**

**A:** *Drinks and chips will be available at the start of your party room time. Any additional food and cake that you are providing will be brought in 5-10 minutes after your party begins.*

**Q: How do the discounted ICEE and Ice Cream Bar voucher's work?**

**A:** *The day of your party, while checking in, you need to inform the staff of the number of ICEE or Ice Cream Bar vouchers you would like to purchase for your guests. Once they are paid for, you will receive vouchers to pass out to your guests. They can redeem their voucher at the kiosk stand at anytime the day of your party. Each voucher may only be used once and cannot be replaced if lost.*